

**UTTARA BANK LIMITED**

Branch Name/শাখার নাম:

APPLICATION FORM FOR SMS BANKING
(এস,এম,এস ব্যাংকিং এর জন্য আবেদন ফরম)

Account Information (To be Filled in by the Customer Properly) (ব্যবহারকারী কর্তৃক পূরণীয়)					Date/তারিখ:		
Account Type হিসাবের ধরন	<input type="checkbox"/> Individual একক	<input type="checkbox"/> Joint যৌথ	Account Group হিসাবের শ্রেণী	<input type="checkbox"/> Staff (উত্তরা ব্যাংকে চাকরীজীবী)	<input type="checkbox"/> Non Staff (উত্তরা ব্যাংকে চাকরীজীবী নয়)		
Customer ID: ব্যবহারকারীর আইডি	[Grid for Customer ID]						
Title of Account: হিসাবের নাম	[Grid for Title of Account]						
Name of the Operator: হিসাব পরিচালনাকারীর নাম	[Grid for Name of the Operator]						
Account Number(s) to be Linked: (যে সকল হিসাব লিংক করা হবে)							
1.	[Grid for Account Number 1]				2.	[Grid for Account Number 2]	
3.	[Grid for Account Number 3]				4.	[Grid for Account Number 4]	
Mobile Number: মোবাইল নং	[Grid for Mobile Number]						
Note: More than one mobile cannot be registered for the same Customer ID and/or same account.							
Phone Number: Res: ফোন নং (আবাসিক)	[Grid for Phone Number Res]			Office: (অফিস)	[Grid for Phone Number Office]		
Email Address: ই-মেইল	[Grid for Email Address]						
User Agreement (ব্যবহারকারীর চুক্তি)							
I/We confirm that I/We have read and understood the terms and conditions mentioned overleaf governing Uttara Bank Limited SMS Service and agree to comply with the same.							
আমি/ আমরা নিশ্চয়তা দিচ্ছি যে, আমি/ আমরা অপর পৃষ্ঠায় বর্ণিত উত্তরা ব্যাংক লিঃ এর এস,এম,এস সেবা-সংক্রান্ত শর্তাবলী যথাযথভাবে পড়েছি এবং অবগত হয়েছি এবং উক্ত শর্তসমূহ পরিপূর্ণভাবে মেনে চলার অঙ্গীকার করছি।							
I/We shall be solely responsible for any instruction/transaction done through SMS Banking using my ID and PIN in the accounts mentioned above. I/ We authorize Uttara Bank Limited to debit my/our account(s) for any fees and charges, if applicable, to get the SMS Banking.							
আমার আইডি এবং পিন ব্যবহার করে উপরোল্লিখিত একাউন্টে এস,এম,এস ব্যাংকিং এর মাধ্যমে (যে কোন ব্যক্তি দ্বারা বা পছায়) প্রদত্ত নির্দেশের কারণে যে কোন ধরনের লেনদেনের জন্য আমি/ আমরা এককভাবে দায়ী থাকব। এস,এম,এস ব্যাংকিং সেবা পেতে এ সংক্রান্ত ফিস ও চার্জ (যেখানে প্রযোজ্য) আদায়-এর জন্য আমি/ আমরা উত্তরা ব্যাংক লিঃ কে ক্ষমতা প্রদান করছি।							
Customer's Name/ গ্রাহকের নাম	Customer ID/ গ্রাহকের আইডি	Signature with Date/ স্বাক্ষর ও তারিখ	Signature Attested/ স্বাক্ষর সত্যায়িত				
1.	[Grid]	[Grid]	[Grid]				
2.	[Grid]	[Grid]	[Grid]				
3.	[Grid]	[Grid]	[Grid]				
Conditions: 1. In Case of Joint Account all signatories must sign the enrollment form. (যৌথ একাউন্ট এর ক্ষেত্রে সকল স্বাক্ষরকারীদের এই এনরোলমেন্ট ফরম-এ স্বাক্ষর করতে হবে।)							
2. Only primary account holder will receive the User ID and Password. (শুধুমাত্র প্রথম স্বাক্ষরকারী-ই এস,এম,এস ব্যাংকিং এর জন্য ইউজার আইডি ও পাসওয়ার্ড পাবেন।)							
Branch Use Only (শুধুমাত্র শাখাসমূহের জন্য)							
Prepared by (Seal with Name & Signature)			Branch Manager (Seal & Signature)				
ICT Division, Head Office Use Only (আই,সি,টি ডিভিসন, প্রধান কার্যালয়ের জন্য)							
Registration (Maker)			Registration (Checker)				

APPLICATION FORM FOR SMS BANKING

Terms & Conditions

(PLEASE READ THESE TERMS & CONDITIONS CAREFULLY BEFORE SUBMITTING APPLICATION)

1. This Application form must be sent directly to Uttara Bank Ltd and not by facsimile. The Bank will require minimum three working days after receiving the SMS Banking Application Form for activation of the service.
2. In case of Bank Account, Uttara Bank Ltd will accept Application Forms signed by the authorized signatories of the account only.
3. For PUSH Service, Uttara Bank Ltd will use Mobile Phone Service Provider's Short Message Service (SMS) to send the financial information related to a linked account.
4. For PULL Service, the account holder upon receiving application will be able to obtain a range of financial information related to account by typing a pre-defined key string as a message in the Mobile Phone and then sending this message to a prescribed mobile phone number.
5. The Mobile Phone Number provided by the Customer should be registered properly with the Mobile Service Provider.
6. The account holder is solely responsible to stop misuse of SMS Banking Services and also to maintain the confidentiality of his/her financial information by ensuring safe holding of the mobile phone/connection assigned to SMS Banking Service provided by Uttara Bank Ltd. If the Mobile Phone/Connection is lost, stolen or sold to another individual, the account holder shall immediately notify the Bank and cancel the SMS Banking Service. The account holder hereby agrees that Uttara Bank Ltd shall not be responsible for any disruption in SMS Banking Service due to any mechanical failure on the part of Uttara Bank Ltd/Mobile Phone Service Provider or the Customer end.
7. The Bank has got every right to decide on the services to be provided through SMS Banking facility. For sending SMS messages for receiving PULL alerts, the customer will be charged by the Mobile Operator with applicable SMS Charges.
8. The bank may, at its discretion, amend and modify, at any time, the terms and conditions governing the SMS services. Non receipt of any notification or failure to receive the notification, if any, by the user in this regard will not exempt from such amendments and modifications.
9. Customers may request for termination of the SMS banking service any time by giving a written notice of at least 7 (Seven) working days in advance to the Bank. The customers shall remain responsible for any transactions made in their accounts through SMS banking till the Bank cancels the said service.
10. The Bank has the absolute discretion to amend or supplement any of the terms at any time without prior notice, including charges that are applicable for availing the said SMS Banking service. Changed terms and conditions shall be effective immediately on being practised and the customer agrees and shall be deemed to have accepted the changed terms and conditions.
11. All the transactions arising out of the use of SMS Banking in relation to a joint account shall be binding on all joint account holders. The customers shall take all necessary precautions to prevent unauthorized and illegal use of SMS banking service and unauthorized access to the Accounts provided by Mobile Banking.
12. SMS Banking Service shall remain effective until otherwise advised in writing by the account holder.
13. The laws of Bangladesh shall govern these terms and conditions.
14. The Bank may revise and/or change any of the Terms & Conditions at any time with prior notice but does not require any consent.
15. SMS Registration Charge will be imposed for every single account.

I/We hereby acknowledge that I/we have read and understood the terms and conditions for SMS-Banking and the risk involved in SMS Banking operation and further declare and affirm that by signing below, I/we apply for the Uttara Bank Limited SMS Banking Services subject to the aforesaid terms and conditions.

Signature & Date of the Accountholder(s)